

Appendix 4 – Representations from Responsible Authorities

Memorandum

Date: 5th May 2021

Ref: WK/000495515

From: Mike Squire Trading Standards

To: See Below

APPLICATION FOR VARIATION TO A PREMISES LICENCE –
THE VILLAGE KITCHEN, 118A WEST GREEN ROAD, TOTTENHAM,
LONDON N15 5AA

Trading Standards have the following representation.

The statement “ALCOHOL IS ONLY SOLD TO INDIVIDUALS OVER THE AGE OF 25. THE CHALLENGE 21 POLICY IS IMPLEMENTED.” in the application does not make sense.

Trading Standards would require the following conditions to be added to the Licence

- A Challenge 25 Policy will be implemented (Remove reference to Challenge 21)

- Regular refresher training on underage sales will be provided to staff signed by the trainer and the recipient. Records of this training shall be provided to Police and officers of the Licensing Authority on request.

From: [Barrett Jennifer](#)
To: [Licensing](#)
Subject: RE: Application for a Variation of a Premises Licence- The Village Kitchen, 118A West Green Road, Tottenham, London N15 5AA (WK/495515)
Date: 17 May 2021 18:43:51

Dear Licensing Team

Commentary

The applicant has applied to increase their opening hours to 04:00hours on Friday, Saturday and Sunday and 02:00hours every other day of the week. This is a significant increase in the operating hours currently permitted and is likely to give rise to increase the potential for noise nuisance complaints and contribute to poor local amenity.

A search of our records indicates that:

1. We have previously taken enforcement action against the premises operators for breaches of the premises (issue of noise abatement notice in 2016, issue of fixed penalty notice and further warnings in 2017 regarding complaints about loud music and voices and operating past hours permitted in the premises licence).
2. planning permission for change of use to A3 as granted under ref: HGY/2009/1497 limited use of the premises to 10pm. The terminal hours outlined in the current license and the variation requested exceed this. I suggest that the applicant should be required to verify compliance with the condition of permission granted or verify that an amendment to the permission granted has been secured prior to requesting further changes to the License.

The applicant states that they will install a self-closing device to the entrance. This is currently a condition of the existing licence and therefore needs to be undertaken irrespective of whether the variation of the licence is granted. The Bar/ Restaurant does not have a lobby arrangement at the entrance, therefore the potential for noise breakout is likely irrespective of whether a self-closing device is fitted. The applicant will need to ensure that both the front and rear entrances are suitably manned to prevent nuisance noise.

The rear yard / external area is overlooked on all sides by residential dwellings. Even if music is prohibited in this space there is a high likelihood that public nuisance from loud voices will be significant and difficult to manage. As a result I would recommend that use of this space be prohibited after 10pm on any day of the week.

The applicant states that no amplified music shall be played on the premises. They should note that amplification includes the use of speakers (regardless of size) and sound amplification is likely to be required even for background music. If they mean they only intend to permit live music to be played on the premises this should not be permitted any later than 30 minutes prior to closing. We have assumed that the applicant intends to play music at background level only within the premises. The playing of live/ recorded music in external areas (that is the rear courtyard) should be prohibited at all times.

Recommendations

If you are minded to grant permission the following conditions should be applied to the permission gran

Prevention of nuisance from noise / vibration

The entrance door will be fitted with a self-closing device and manned at all times to ensure that it is not propped open and the potential for noise break-out is kept to a minimum. Where necessary adequate and suitable mechanical ventilation should be provided to public areas rather than rely on open doors and windows to ventilate the space.

Structure borne noise

All speakers are mounted on anti-vibration mountings to prevent vibration transmission of sound energy to adjoining properties

Outside Areas

No music will be played in, or for the benefit of patrons in, external areas of the premises.

Use of the external courtyard should be restricted to no later than 10pm

No form of loudspeaker or sound amplification equipment is to be sited on or near the exterior premises or in or near any foyer, doorway, window or opening to the premises

Signs shall be displayed in the external areas/on the frontage requesting patrons to recognise the residential nature of the area and conduct their behaviour accordingly.

The management must reserve the right to ask patrons to move inside the premises or leave if it is felt that they could be disturbing neighbours

Deliveries and collections

Deliveries and collections associated with the premises will be arranged between the hours 08:00-20:00 so as to minimise the disturbance caused to the neighbours

Empty bottles and non-degradable refuse will remain in the premises at the end of trading hours and taken out to the refuse point at the start of the working day rather than at the end of trading when neighbours might be unduly disturbed

Plant and machinery

All plant and machinery is correctly maintained and regularly serviced to ensure that it is operating efficiently and with minimal disturbance to neighbours arising from noise

Dealing with complaints

A complaints book will be held on the premises to record details of any complaints received from neighbours. The information is to include, where disclosed, the complainant's name, location, date time and subsequent remedial action undertaken. This record must be made available at all times for inspection by council officers

Patrons entering/exiting premises

Where people queue to enter the premises a licensed door supervisor shall supervise and ensure the potential patrons behave in an acceptable manner. Signs should be displayed requesting patrons to respect the neighbours and behave in a courteous manner

Prevention of nuisance from litter

Adequate receptacles for use by patrons will be provided.

Prevention of Nuisance from Odour

All ventilation and extraction systems shall be correctly maintained and regularly serviced to ensure that it is operating efficiently and with minimal disturbance to neighbours arising from odour.

Prevention of nuisance from light

Illuminated external signage shall be switched off when the premises is closed

Security lights will be positioned to minimise light intrusion to nearby residential premises.

Prominent, clear and legible notices will be displayed at all exits requesting the public to respect the needs of local residents and to leave the premises and the area quietly.

From: Roye Chanel <Chanel.Roye@haringey.gov.uk> **On Behalf Of** Licensing

Sent: 20 April 2021 11:06

To: Haringey Building Control <Control.HaringeyBuilding@haringey.gov.uk>; Planning Enforcement <Planning.Enforcement@haringey.gov.uk>; Ekemezuma Felicia <Felicia.Ekemezuma@haringey.gov.uk>; Frontline <Frontline@haringey.gov.uk>; 'TRACY.BROWN@london-fire.gov.uk'; 'TRACY.BROWN@london-fire.gov.uk'; Shipp David <David.Shipp@haringey.gov.uk>; D'Aguilar Marlene <Marlene.DAguilar@haringey.gov.uk>; Osinaike Charley <Charley.Osinaike@haringey.gov.uk>; Ahmad Maria <Maria.Ahmad@haringey.gov.uk>; Squire Michael <Michael.Squire@haringey.gov.uk>; Ellick Brian <Brian.Ellick@haringey.gov.uk>; Barrett Jennifer <Jennifer.Barrett@Haringey.gov.uk>; Greer Sarah <Sarah.Greer@haringey.gov.uk>; ASB.Enforcement@haringey.gov.uk; 'FSR-AdminSupport@london-fire.gov.uk' <FSR-AdminSupport@london-fire.gov.uk>; police <NAMailbox-.Licensing@met.police.uk>

Cc: Barrett Daliah <Daliah.Barrett@haringey.gov.uk>; Shah Noshaba <Noshaba.Shah@haringey.gov.uk>; Cone Philip <Philip.Cone@haringey.gov.uk>

Subject: Application for a Variation of a Premises Licence- The Village Kitchen, 118A West Green Road, Tottenham, London N15 5AA (WK/495515)

Importance: High

Dear RA's

Please find attached an application for a Variation of a Premises Licence.

Please note the last day of consultation will be on 17th May 2021.

Please find attached copy of the current premises licence for reference.

Please forward all responses to licensing@haringey.gov.uk

Kind regards

Chanel Roye - Licensing Administrator

Please do not send applications by post or visit our office.



Licensing Authority |

1st Floor | River Park House | 225 High Road | Wood Green | London | N22 8HQ

Tel: 020 8489 5544

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From: [Roye Chanel](#)
To:
Subject: LICENSING AUTHORITY REPRESENTATION- Application for a Variation of a Premises Licence- The Village Kitchen, 118A West Green Road, Tottenham, London N15 5AA (WK/495515)
Date: 27 April 2021 11:42:00
Importance: High

Dear Sir/Madam,
Please find below a representation from the Licensing Authority.
Please advise your course of action.

Kind regards

Chanel Roye - Licensing Administrator

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Licensing Authority I

1st Floor I River Park House I 225 High Road I Wood Green I London I N22 8HQ

Tel: 020 8489 5544

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From: Cone Philip <Philip.Cone@haringey.gov.uk>

Sent: 27 April 2021 11:27

To: Roye Chanel <Chanel.Roye@haringey.gov.uk>

Subject: FW: Application for a Variation of a Premises Licence- The Village Kitchen, 118A West Green Road, Tottenham, London N15 5AA (WK/495515)

Licensing Authority Representation:

Under The Prevention of Crime and Disorder and Public Nuisance:

We believe that the current operating hours are sufficient for this licensed premises.

Consideration has to be given to nearby residential properties and the potential for residents to be unduly impacted if later hours were permitted.

It is worth mentioning that Planning Permission has hours that would take into consideration the potential impact from noise that could be detrimental to surrounding properties.

Kind Regards

Phil Cone

Licensing Enforcement Officer

From: [Fenner Antony](#)
To: [Licensing](#)
Subject: FW: Application for a Variation of a Premises Licence- The Village Kitchen, 118A West Green Road, Tottenham, London N15 5AA (WK/495515)
Date: 26 April 2021 10:23:17
Attachments: [MEMO - The Village Kitchen- Variation April 21.doc](#)
[Variation Application.pdf](#)
[Plan.pdf](#)
[000013122 THE VILLAGE \(FORMERLY CHENNAI EXPRESS\).doc](#)
Importance: High

Dear Licensing,

According to planning records the lawful use of the site is a restaurant. Please see planning decision HGY/2009/1497:

<http://www.planningservices.haringey.gov.uk/portal/servlets/ApplicationSearchServlet?PKID=203154>

There are planning conditions for the site for noise and opening hours, which would be breached if the licence application is approved.

The inclusion of a bar coupled with the late opening hours for playing music and selling alcohol, may result in a change of use that requires planning permission.

The applicant may wish to seek planning advice from Haringey

<https://www.haringey.gov.uk/planning-and-building-control/planning/planning-applications/pre-application-guidance/pre-application-advice-service> or independent planning advice.

Regards,

Antony Fenner | Senior Planning Enforcement Officer
Housing, Regeneration and Planning | Haringey Council
6th Floor, River Park House, Wood Green, London, N22 8HQ

T. 07794257938 / 020 8489 2206

E. Antony.Fenner@haringey.gov.uk

W: www.haringey.gov.uk/planning-and-building-control/planning

From: NoReply PlanningEnforcementCF <NoReply.Planning.EnforcementCF@haringey.gov.uk>

Sent: 21 April 2021 09:12

To: Fenner Antony <Antony.Fenner@haringey.gov.uk>

Subject: FW: Application for a Variation of a Premises Licence- The Village Kitchen, 118A West Green Road, Tottenham, London N15 5AA (WK/495515)

Importance: High

Good Afternoon Anthony,

Please see email for your information

Kind regards,

Carol Coriah

Haringey Customer Services Team

If you need to reply to this message, please use our Online Service:

[Contact Planning](#)

Here you can get instant answers to questions and access to self-service portals which give an immediate result. Why wait when you can [do it online?](#)

You can now attach and upload files on our online contact forms.

Please note the above opinion represents informal officer observation only, offered without prejudice to all future formal Council decisions and accompanying procedures

Do the right thing - image for signature

From: Roye Chanel <Chanel.Roye@haringey.gov.uk> **On Behalf Of** Licensing

Sent: 20 April 2021 11:06

To: Haringey Building Control <Control.HaringeyBuilding@haringey.gov.uk>; Planning Enforcement <Planning.Enforcement@haringey.gov.uk>; Ekemezuma Felicia <Felicia.Ekemezuma@haringey.gov.uk>; Frontline <Frontline@haringey.gov.uk>; 'TRACY.BROWN@london-fire.gov.uk'; 'TRACY.BROWN@london-fire.gov.uk'; Shipp David <David.Shipp@haringey.gov.uk>; D'Aguilar Marlene <Marlene.DAguilar@haringey.gov.uk>; Osinaike Charley <Charley.Osinaike@haringey.gov.uk>; Ahmad Maria <Maria.Ahmad@haringey.gov.uk>; Squire Michael <Michael.Squire@haringey.gov.uk>; Ellick Brian <Brian.Ellick@haringey.gov.uk>; Barrett Jennifer <Jennifer.Barrett@Haringey.gov.uk>; Greer Sarah <Sarah.Greer@haringey.gov.uk>; ASB.Enforcement@haringey.gov.uk; 'FSR-AdminSupport@london-fire.gov.uk' <FSR-AdminSupport@london-fire.gov.uk>; police <NAMailbox-.Licensing@met.police.uk>

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POLICE REPRESENTATION

Name and address of premises:

The Village Kitchen, 118A West Green Road, Tottenham, London N15 5AA

Type of Application: Application for a Variation of a Premises Licence.

I wish to make representation on the following:

If this application were granted in full or part, I would recommend the following alterations be made to the licence conditions. I also suggest that additional conditions be attached to the licence, as set out below, to further promote the licensing objectives.

PREVENTION OF CRIME AND DISORDER

Digital CCTV system to be installed in the premises.

Cameras must be sited to observe the entrance doors from both inside and outside.

Cameras on the entrances must capture full frame shots of the heads and shoulders of all people entering the premises i.e. capable of identification.

Cameras must be sited to cover all areas to which the public have access including any outside smoking areas.

Cameras must provide a linked record of the date, time of any image.

Cameras must provide good quality images - colour during opening times.

Images and recording quality must be reviewed and monitored regularly.

Cameras must be regularly maintained to ensure continuous quality of image capture and retention.

Member of staff trained in operating CCTV at venue during times open to the public.

Digital images must be kept for 31 days. The equipment must have a suitable export method, e.g. CD/DVD writer so that Police can make an evidential copy of the data they require. Copies must be available within a reasonable time to Police on request.

On Friday, Saturday and Sunday evenings, the venue will be open past Midnight until 0200 hours only when it shall close.

THE PREVENTION OF PUBLIC NUISANCE

A 30-minute wind down period to be provided.

Regulated entertainment will end at midnight. Recorded background level music can continue until closing.

All windows and doors will be kept closed during regulated entertainment.

Notices will be prominently displayed by the main doors asking customers to respect nearby residents and to leave quietly.

Notices will be prominently displayed by the doors to the smoking area asking customers to be quiet when smoking outside at night.

Regular noise patrols will be conducted outside the premises to monitor noise levels during musical entertainment.

If these conditions were accepted in full I would withdraw my representation.

Officer: Derek Ewart PC1215NA

Licensing Officer Haringey and Enfield Police

Matthew.Fitzpatrick@met.police.uk

Date: 17th May 2021

From: [Ahmad Maria](#)
To: [Licensing](#)
Cc: [D'Aguilar Marlene](#)
Subject: RE: LAST DAY OF CONSULTATION- Application for a Variation of a Premises Licence- The Village Kitchen, 118A West Green Road, Tottenham, London N15 5AA (WK/495515)
Date: 17 May 2021 17:57:44

Dear Licensing,

Public Health has concern under the licensing objectives:

Protection from Public Nuisance

The hours of alcohol on sales past midnight and the location of the premises near a highly residential area may have a negative health impact. There are 42 On-licenses premises open after midnight in the LSOA and 19 alcohol related ambulance callouts, this is higher than Haringey average (April 2020 – March 2021). The extremely high number of on-licenses in the area and the cumulative noise impact this will generate is concerning. Therefore, the applicant must demonstrate and ensure the noise levels do not cause disturbances and have a cumulative effect on the neighbouring properties and additional measures are in place to prevent litter and loitering on the high road and litter. Furthermore It is crucial we take the residents' concerns into consideration and address them if any.

Recommendations/conditions:

- It should be made clear to customers about noise when leaving the premises and respecting needs of local residents and leaving the area quietly
- Litter – the public area surrounding the premise should be clear and no alcohol seen to be disposed outside the premises
- Consumption of alcohol should only be on the premises site
- The premises shall display prominent signage indicating that it is an offence to sell alcohol to anyone who is drunk.
- High strength alcohol restriction: no spirits shall be sold with an ABV greater than sixty-five per-cent (65%), no super-strength beer, lagers or ciders of 6.5% ABV (alcohol by volume) or above shall be sold at the premises.

From: Roye Chanel **On Behalf Of** Licensing

Sent: 20 April 2021 11:06

To: 'Haringey Building Control' <Control.HaringeyBuilding@haringey.gov.uk>; 'Planning Enforcement' <Planning.Enforcement@haringey.gov.uk>; 'Ekemezuma Felicia' <Felicia.Ekemezuma@haringey.gov.uk>; 'Frontline' <Frontline@haringey.gov.uk>; 'TRACY.BROWN@london-fire.gov.uk'; 'TRACY.BROWN@london-fire.gov.uk'; 'Shipp David' <David.Shipp@haringey.gov.uk>; 'D'Aguilar Marlene' <Marlene.DAguilar@haringey.gov.uk>; 'Osinaike Charley' <Charley.Osinaike@haringey.gov.uk>; 'Ahmad Maria' <Maria.Ahmad@haringey.gov.uk>; 'Squire Michael' <Michael.Squire@haringey.gov.uk>; 'Ellick Brian' <Brian.Ellick@haringey.gov.uk>; 'Barrett Jennifer' <Jennifer.Barrett@Haringey.gov.uk>; 'Greer Sarah' <Sarah.Greer@haringey.gov.uk>; ASB.Enforcement@haringey.gov.uk; 'FSR-AdminSupport@london-fire.gov.uk' <FSR-AdminSupport@london-fire.gov.uk>; police <NAMailbox-.Licensing@met.police.uk>

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